



The Sewerage & Water Board

OF NEW ORLEANS

625 ST. JOSEPH STREET
NEW ORLEANS, LA 70165
504.529.2837 OR 52.WATER
www.swbno.org

April 6, 2023

To: All SWBNO Permitted Plumbers and Testers

RE: Cross Connection Control and Backflow Prevention Program

Dear Plumbing Professional,

This letter is to inform you that the contract between Backflow Prevention Services, LLC and SWBNO will terminate on April 9, 2023 and moving forward SWBNO will be solely responsible for the Cross Connection Control and Backflow Prevention program. **By April 9, 2023, Backflow Prevention Services, LLC will no longer be accepting annual test reports or process plan reviews for any work done in Orleans Parish.**

The process for applying for permits to perform annual tests or new installations will remain the same as previously. All permits must be applied for with the Plumbing Department at 625 St. Joseph St., Rm 255. **No work may be performed without a permit that has been approved by the SWBNO Plumbing Department. Test reports shall be submitted via email to the SWBNO Backflow Prevention Department inbox SWBNOtestreports@swbno.org.**

Only those plumbers and testers that have been approved shall appear on the SWBNO's "Approved Testers List" to perform work within Orleans Parish. In order to be approved, each plumber or tester shall complete and submit an application, along with a copy of their plumbing license, a copy of their Tester Certification or Recertification Certificate, and a copy of their Test Kit Calibration Certificate and insurance certificate to the SWBNO Backflow Prevention Department at backflow@swbno.org. The SWBNO Backflow Prevention Department will notify plumbers and testers when the expiration date of these requirements are near. However, it is the responsibility of testers and plumbers to keep documentation of these requirements up-to-date.

In the near future, SWBNO plans to adopt a largely automated system that will streamline the process for permit applications and test report submissions. This system will involve changes intended to minimize time burdens for plumbers, testers, and SWBNO staff and is scheduled to be launched in the next couple of months.

Any questions related to the Backflow prevention program should be directed to the SWBNO Backflow Prevention Department at 504-380-6505 or email at backflow@swbno.org.

Sincerely,

Ann Wilson
Chief Environmental Affairs